



## **Person Specification**

### **Role: Support Worker**

#### **1. Qualifications**

Essential:

- A commitment to professional development

Desirable:

- Evidence of training certificates relevant to Health and Social Care
- QCF Level 2 in Health and Social Care

#### **2. Experience**

Experience is not essential for this post.

Desirable:

- Previous job roles supporting people with learning disabilities, people with mental health problems and elderly people.
- Experience of caring for others.

#### **3. Knowledge and Skills**

Essential:

- The ability to receive and communicate information accurately and take instruction from colleagues.
- A basic level of English literacy and numeracy skills.
- The ability to read and write.
- A good understanding of the Company's job description and the responsibilities that will be required of you.

Desirable:

- Full UK car driving license

#### **4. Qualities and Attributes**

Essential:

- Able to demonstrate enthusiasm for the role.

- An understanding, acceptance and adherence to the need for strict confidentiality.
- Can respond to a demanding environment.
  
- Ability to work as part of a team but also confident to work alone.
- Able to work and adapt to a changing environment.
- Have good listening, communication and observation skills.
- Be comfortable with close personal contact.
- Be caring and have a warm and friendly nature.
- Be fit enough to cope with an active job that may sometimes involve lifting.
- Be reliable.

**5. Other**

- Flexibility of working hours